



D. Johnson
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JDS PATENT

UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: E. Klingman Docket No: 54208-0035C1
Serial No: 09/387,938 Group Art Unit 2731
Filed: 09/01/99 Examiner: Not Yet Assigned

For: "Table Driven Call Distribution System For Local And Remote Agents"

Assistant Commissioner for Patents
Washington, D.C. 20231

INFORMATION DISCLOSURE STATEMENT

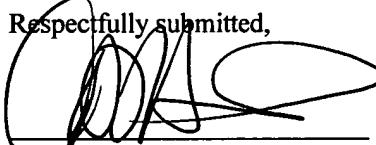
Applicant submits herewith the references listed on the attached form PTO-1449 of which Applicant is aware which are believed to be material to the examination of this application and in respect of which there may be a duty to disclose in accordance with 37 CFR 1.56.

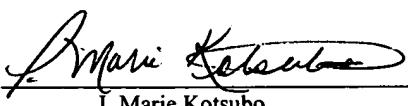
The filing of this information disclosure statement shall not be construed as a representation that a search has been made (37 CFR 1.97(g)), nor as an admission that the information cited is, or is considered to be, material to patentability, nor an admission that no other material information exists.

The filing of this information disclosure statement shall not be construed as an admission against interest in any manner. Notice of January 9, 1992, 1135 O.G. 13-25, at 25.

DATE: November 3, 1999

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Respectfully submitted,

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CERTIFICATE OF MAILING (37CFR 1.8 (a))	
I hereby certify that this paper (along with any referred to as being attached or enclosed) is being deposited on November 3, 1999 with the U.S. Postal Service as first class mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231.	
Date: <u>November 3, 1999</u>	
 I. Marie Kotsubo	
(Information Disclosure Statement)	